

## **USHERS AND TICKET TAKERS**

The Ford Theatres seeks self-motivated, culturally-minded people with energetic personalities and positive attitudes to be Ushers and Ticket Takers for its 2019 Ford Theatres summer season, which runs from June through October and includes more than 40 music, dance, theatre, film and family events. This outdoor 1,200-seat amphitheatre is located in the Cahuenga Pass near Hollywood, CA.

**JOB DESCRIPTION**: Greeting and directing theatre patrons; providing information and assistance in routine and emergency situations; distributing programs; tearing tickets; seating patrons, merchandise sales, and responding to patron inquiries with an emphasis on good customer service.

**MINIMUM QUALIFICATIONS**: Ability to work nights and weekends. Most evening shifts begin at 5:00PM, Saturday morning shifts at 8:00AM. All ushers must be courteous with staff and public as well as present a clean, neat appearance. Applicants must have the ability to climb multiple stairs and stand for extended periods of time. Some lifting required (20 lbs).

**EXPERIENCE**: Applicants with customer service experience preferred. Restaurant wait staff experience is a plus.

**EDUCATION**: Must be at least 16 years of age. If under 18, must provide work permit. Multilingual skills are highly valued.

**<u>OTHER REQUIREMENTS</u>**: Applicants must have valid California identification card and a reliable method of transportation.

**HOURS:** Hiring and training takes place in May, season runs from June through October. Hours range from six to 18 hours per week.

**<u>COMPENSATION</u>**: Pay rate begins at \$14.25 per hour.

**BACKGROUND:** The Ford Theatres contributes to a more vibrant Los Angeles County by supporting artistic expression and innovation and by providing access to exemplary arts and culture experiences representative of our multifaceted communities that deepen human connections and broaden cultural understanding. Located in a 32-acre County regional park, the facility is one of the oldest performing arts venues in Los Angeles. The Ford is owned by the County of Los Angeles and operated in partnership with the LA County Department of Parks and Recreation and the Ford Theatre Foundation.

To apply: email a cover letter and resume to:

Bill Berry Event Services Manager, Ford Theatres wberry@arts.lacounty.gov www.fordtheatres.org