

POSITION: Guest Services

DEPARTMENT: Event Services

REPORTS TO: Patron Services Supervisor

FLSA STATUS: Hourly/Non-Exempt

Summary

SMG, the leader in privately managed public assembly facilities, has an excellent and immediate opening for Floor Staff for SMG/The Greek Theatre. Responsible for greeting and assist guests at events including answering questions that arise. This position represents the facility with outstanding friendly customer service. This position will also report problems or concerns to appropriate department.

Essential Duties and Responsibilities

Include the following. Other duties may be assigned.

- Receive all guests with outstanding friendly customer service.
- Answer general questions about the theatre and provide assistance when needed.
- Assist Patron Services Supervisor and Floor Staff Supervisors when needed.
- All other duties and responsibilities as assigned.

Qualifications

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education and/or Experience

Must be 18 to apply. Received High school diploma or GED; and at least six (6) months customer service experience preferred.

To Apply

Apply at <https://www.lagreektheatre.com/connect/careers>

SMG is an Equal Opportunity/Affirmative Action employer, and encourages Women, Minorities, Individuals with Disabilities, and protected Veterans to apply. VEVRAA Federal Contractor.