



Usher/Ticket Taker Hiring Event for Staple Center / Microsoft Theater

Where: Watts Los Angeles WorkSource Center
2224 E. 114th Street
Los Angeles, CA 90059

When: November 27, 29, 30, 2017 @ 9 a.m. - 11 a.m.
December 4, 5, 6, 2017 @ 2 p.m. - 3 p.m.

Pay Rate:

Usher/Ticket Taker \$14.07 per hour (Part-time-event based)

PLEASE READ JOB DESCRIPTIONS AND QUALIFICATIONS AS THERE WILL BE NO EXCEPTIONS:

- Greet guests as they enter Microsoft Theater or STAPLES Center.
- Provide guests with direction and assist with information requests.
- **One year customer service experience**, preferably in a sports/entertainment venue environment.
- Must be available at least 2 days a week and Friday from 5 p.m.-Midnight (end of show/game) AND Saturday and Sunday all day.
- Check tickets for guests attempting to access their location.
- Ability to pass a pre-employment background check, employment verification, and drug screening.
- **Must have a high school diploma or equivalent.**
- Reliable, punctual, and regular attendance with good communications skills.
- Effectively and calmly interact with angry or emotional guests and employees.
- Must be able to adhere to basic uniform and appearance standards that include, but are not limited to: No visible tattoos, presentable hair not of an extreme style or color and no visible piercings.

In order to attend the session you MUST understand and follow the instructions:

- Must register in www.caljobs.ca.gov prior to event.
- **Must bring your ID/DL, Social Security card**, resume and Veterans please bring your DD-214.
- Dislocated workers bring proof of unemployment benefits.

For more information contact: Tisha Kennedy 323-249-7751



Housing Authority of the City of Los Angeles (HACLA) this is a **WIOA Title funded program and is an equal opportunity employer/program** and all qualified applicants will receive consideration without regard to race, ancestry, color, national origin, religion, sex, disability, medical condition, age, genetic information, veteran status, sexual orientation, gender identify, or any others status protected by law. **Auxiliary aids and services are available upon request to individuals with disabilities.** To request a reasonable accommodation, please call Hector Chacon, EO Compliance Office (2224 E. 114th Street, Los Angeles, CA. 90059 Telephone 323-249-7751, TTY 323-567-8977), and 5 business days in advance.